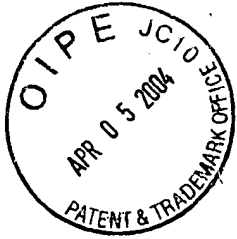


IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

INFORMATION DISCLOSURE STATEMENT

Atty. Docket No.

VIGN1460-1



Applicant

Hereen Pathak, et al.

Application Number

10/616,107

Filed

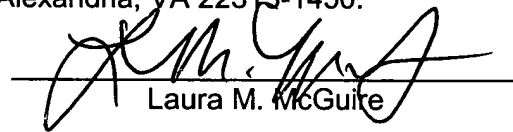
July 9, 2003

For

**SYSTEM AND METHOD OF ASSOCIATING
EVENTS WITH REQUESTS**

Certificate of Mailing

I hereby certify that this correspondence is being deposited with the U.S. Postal Service as First Class Mail on: APRIL 2 2004 in an envelope addressed to Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.


Laura M. McGuire

Commissioner for Patents

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Alexandria, VA 22313-1450

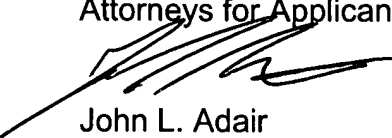
Dear Sir:

Applicants respectfully request, pursuant to 37 C.F.R. §§ 1.56, 1.97 and 1.98, that the art listed on the attached PTO/SB/08/A form be considered and cited in the examination of the above-identified application. A copy of the art is enclosed for the convenience of the Examiner. Furthermore, pursuant to 37 C.F.R. §§ 1.97(g) and (h), no representation is made that a search has been made or that this art is material to the patentability of the present application.

If any fees are inadvertently omitted, or if any additional fees are required, or if any amounts have been overpaid, please appropriately charge or credit those fees to Deposit Account No. 50-0456 of Gray Cary Ware & Freidenrich, LLP.


Respectfully submitted,

Gray Cary Ware & Freidenrich LLP
Attorneys for Applicants



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INFORMATION DISCLOSURE STATEMENT BY APPLICANT 		Application Number		10/616,107		
		Filing Date		July 9, 2003		
		First Named Inventor		Pathak, et al.		
		Group Art Unit		2126		
		Examiner Name		Unknown		
Sheet	1	Attorney Docket		VIGN1460-1		
U.S. PATENT DOCUMENTS						
Examiner Initials	Cite No.	Document Number		Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	
		Number	Kind Code (if known)			
	A1	6559882	B1	05/06/03	Kerchner	
	A2	5732218	--	03/24/98	Bland et al.	
	A3	6629136	B1	09/30/03	Naidoo	
	A4	6205472	B1	03/20/01	Gilmour	
	A5	6138156	--	10/24/00	Fletcher et al.	
	A6	6286043	B1	09/24/01	Cuomo et al.	
	A7	6128663	--	10/03/00	Thomas	
	A8	5796952	--	08/18/98	Davis et al.	
Examiner Initials	Cite No.	FOREIGN PATENT DOCUMENTS			Publication Date MM-DD-YYYY (Number 43)	Name of Patentee or Applicant of Cited Document
		Country Code	Number	Kind Code (if known)		
Examiner Signature					Date Considered	